

Safelisting Litera Transact

Best Practices

Please find below the change management best practices recommended to ensure a smooth transition to the Litera Transact platform. It is not usually recommended to safelist by IP address, as IP addresses have a tendency to change, so we set out guidance in relation to safelisting URLs.

URLs

The login URLs for Litera Transact are as follows:

- Europe (London) Region: Accessible at `app.uk.transact.litera.com`
- Europe (Frankfurt) Region: Accessible at `app.eu.transact.litera.com`
- Asia Pacific (Sydney) Region: Accessible at `app.au.transact.litera.com`
- Asia Pacific (Singapore) Region: Accessible at `app.sg.transact.litera.com`
- Canada Region: Accessible at `app.ca.transact.litera.com`
- U.S. Region: Accessible at `app.us.transact.litera.com`

For customers with custom domains, they will look like: `https://firmname.transact.litera.com`.

Safelist access

For ease, it is recommended to safelist `"*transact.litera.com"` to cover all regions and all necessary URLs. Alternatively, you can safelist the specific URLs for your region. For example, for the U.S. region:

- `"app.us.transact.litera.com"`
- `"api.us.transact.litera.com"`

Note: `"app.us.transact.litera.com"` is the URL to access Litera Transact. `"api.us.transact.litera.com"` needs to be safelisted too as to allow API requests between the back-end and front-end and to actually enable users to *engage* with Litera Transact (access the buttons etc.).

New email domains

Email addresses generated from the system will come from `[title]@[country code].transact.litera.com` and `[title]@litera.com`.

Safelist `"@litera.com"` and `"@*.transact.litera.com"` domains to prevent spam tagging or email blocking from DLP systems.

Security review

If required, please review our security documentation (available in the [Customer Center](#)) as part of your safelisting process.

If you require any further help or information, please contact your Strategic Growth Consultant or Litera Customer Support.